

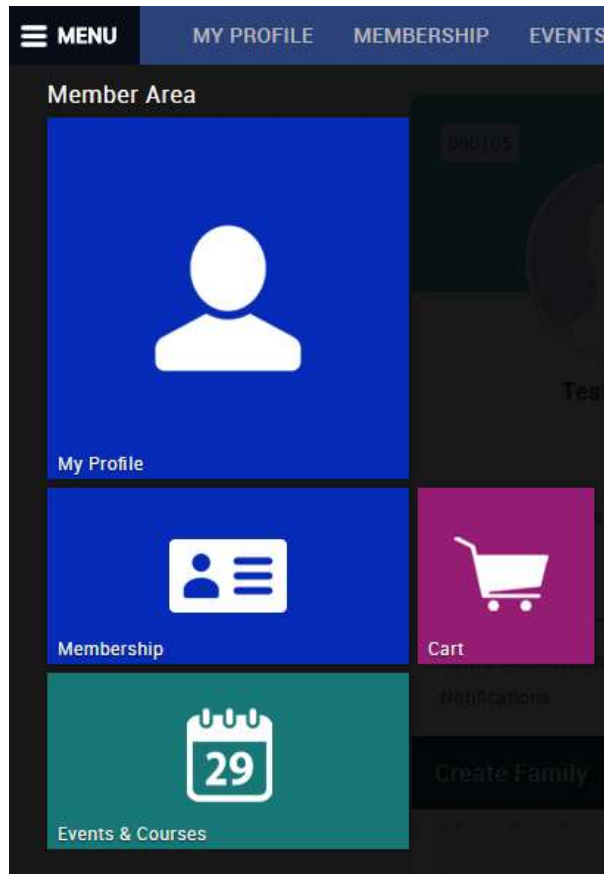


HOW DO I RENEW MY MEMBERSHIP?

1. Sign in from the login screen using your username and password. Your username is either your email address or membership number

The image shows a screenshot of the British Canoeing website's login page. The background is a photograph of a canal with several people kayaking. On the left, a red and blue narrowboat is docked with a sign that reads "FULL ENGLISH BREAKFAST SERVED SOLELY FROM THE HIGH FOLLY LICHENS". The British Canoeing logo is in the top left, and the text "Membership & Events Portal" is overlaid. The login form on the right includes a "Login" tab, a "What's My Username?" link, input fields for "username" and "password", a green "Login" button, and options for "Remember me" and "Forgot password?". Below the form is a "New Member?" section with a "Sign Up" button. A "Need Help?" link is on the far right. At the bottom, there is a "GO!" logo, a copyright notice "© Copyright 2005 - 2015 Aquata Limited. All Rights Reserved.", and social media icons for Facebook, Twitter, LinkedIn, YouTube, Instagram, and RSS.

2. Once logged in to the system, you will be in the “My Profile” section. Click on “Menu” to navigate to the “Membership” tile



3. From the 3 options available, select the membership category most appropriate to your needs, by clicking on the image box

NOTE: If you are planning to paddle on any licensed waterways, or if you are engaged in coaching activities, you will need to purchase the On the Water membership

The screenshot shows the user interface for the British Canoe Union website. The top navigation bar includes 'MENU', 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'. The main content area is divided into three columns:

- Left Column (User Profile):** Displays the user's name 'Test Tester', email 'tester@dom.com', and phone number '01219831234'. It also shows 'Active Memberships' (2) and 'Notifications' (1). A 'Create Family' button is present, along with an 'Add New/Existing' button.
- Middle Column (MY MEMBERSHIP):** Features a 'Back to summary' button and the title 'British Canoe Membership (Test Tester)'. Below this, it says 'Please select from your available choices below'. Three membership options are shown, each with a 'Benefits' list and a 'Sign Up' button:
 - Sign Up:** Benefits include Monthly newsletters, Advice and Guidance, Exclusive Competitions, Events & Activities Guide, and Ticket offers.
 - On the Bank:** Benefits include Liability insurance for Officials and Volunteers, Monthly Newsletter, Special rates for the Paddler magazine, Special offers and discounts from partners, Advice and Guidance, and Printed and digital. A 'Read more' link is provided.
 - On the Water:** Benefits include Liability insurance for all canoeing activities, Liability Insurance for coaching, Waterways Licence, Monthly newsletters, Special rates for the Paddler magazine, and Access to competitions. A 'Read more' link is provided.
- Right Column (MY CLUBS):** Contains a 'Select Club' button with a dropdown arrow.

4. Once you have clicked on one of the categories, a series of additional questions will be displayed. Here you can choose to add Boat Insurance or the Paddler Magazine to your order. We also ask some additional questions about your paddling interests. You will need to accept the “Terms and Conditions” and proceed by clicking on **FINISH**

As a member you can purchase additional canoe and kayak insurance or a subscription to the Paddler magazine.

For full details of the insurance [click here](#) and for the Magazine [click here](#)

A single issue of the Paddler magazine (£3.99)	<input type="checkbox"/>
A subscription of 6 Paddler magazines per year (£20.99)	<input type="checkbox"/>
Explorer Insurance (£27.50)	<input type="checkbox"/>
Explorer Plus Multi-Craft Insurance (£45.00)	<input type="checkbox"/>
Elite Insurance (£60.00)	<input type="checkbox"/>
Elite Plus Multi-Craft Insurance (£85.00)	<input type="checkbox"/>
Extreme Insurance (£110.00)	<input type="checkbox"/>
Extreme Plus Multi-Craft Insurance (£180.00)	<input type="checkbox"/>

Canoe Profile:
To help us tailor the information we share with you, please take a few moments to share your preferences and interests with us.

Which of the activities is your main interest?

Other canoeing I do?

<input type="checkbox"/> Canoe Lifeguards	<input type="checkbox"/> Pool Sessions	<input type="checkbox"/> Stand Up Paddleboarding
<input type="checkbox"/> Canoe Polo	<input type="checkbox"/> Rafting	<input type="checkbox"/> Surf Kayaking
<input type="checkbox"/> Canoe Sailing	<input type="checkbox"/> Recreational	<input type="checkbox"/> Touring
<input type="checkbox"/> Freestyle	<input type="checkbox"/> Sea Kayaking	<input type="checkbox"/> White Water
<input type="checkbox"/> Marathon	<input type="checkbox"/> Sit On Tops	<input type="checkbox"/> Wild Water Racing
<input type="checkbox"/> Open Canoeing	<input type="checkbox"/> Slalom	<input type="checkbox"/> Other
<input type="checkbox"/> Outrigger	<input type="checkbox"/> Sprint	

Declarations:

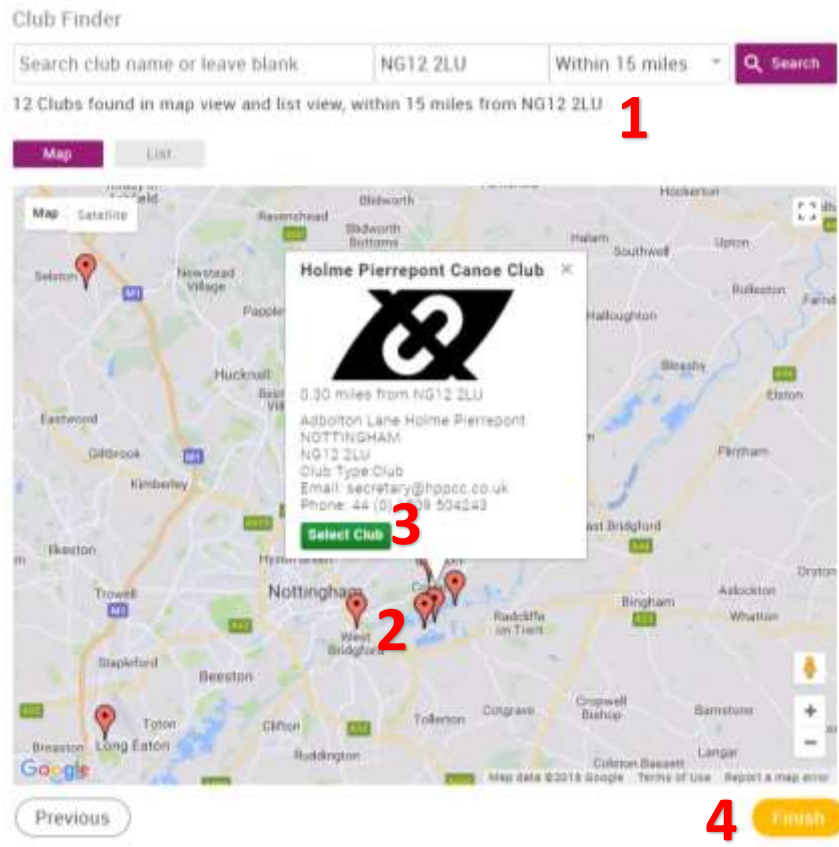
I agree to abide by the British Canoe [code of conduct](#)

I agree to the British Canoeing Membership [terms & conditions](#)

- You will then be asked to select/update your current club using the “Club Finder” tool. You can Skip this step if you are not part of a club, or if you are already in a club.

The screenshot shows a user interface for managing membership. At the top, a dark blue navigation bar contains 'MENU', 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES' on the left, and 'TEST TESTER' with a user icon on the right. The main content area is divided into three vertical panels. The left panel, titled 'MY MEMBERSHIP', shows a user profile for 'Test Tester' with a profile picture, ID '000105', email 'tester@atom.com', and phone '0123456789'. It also includes 'Active Memberships' (0), 'Notifications' (1), and a 'Create Family' section with an 'Add New/Existing' button. The middle panel, titled 'MY MEMBERSHIP', shows the user's current membership: 'British Canoe Membership (Test Tester)'. It includes a 'Back to summary' button and a 'Please select from your available choices below' instruction. Two options are presented: 'Select a club' with a 'Join Club' button, and 'Skip joining' with a 'Skip Club' button. A 'Previous' button is located at the bottom left of this panel. The right panel, titled 'MY CLUBS', contains a 'Select Club' button with a green plus icon. At the bottom of the page, there is a 'GO!' logo on the left, a footer with 'Terms & Conditions', 'Privacy Policy', 'Help', and 'About Us' in the center, and social media icons for Facebook, Twitter, LinkedIn, YouTube, Instagram, and a green circular icon on the right. Copyright text '© Copyright 2002 - 2018 Azolve Limited. All Rights Reserved.' is centered below the footer.

1. The page will be defaulted to list all clubs within a 15 mile radius of your home address postcode. You can change the search area by entering a club name or postcode. Please note, only Active affiliated clubs will be displayed
2. A number of map pins will be shown on the map showing the location of clubs, and by clicking on these, the club information will be displayed
3. In the club information pop up you can choose to “Select Club”
4. Clicking Finish will take you to your cart



6. On clicking “Finish” you will be directed to the checkout “Order Review” page. If satisfied that your details are correct you can proceed to payment choosing to Pay with Card or Pay via Direct Debit

MENU MY PROFILE MEMBERSHIP EVENTS & COURSES TEST TESTER

Checkout

Review and purchase items

1 Confirm Details 2 **Order Review** 3 Confirm Payment

Below is a summary of your order, please review and then select a payment option.

Contact Details
Test Tester
dfgfh
asdfdfghj
edfgd
edfgghk
asdfdfghj
tester@dom.com

Item Summary

ITEMS	PRICE	QTY	TOTAL
On the Water (Test Tester) On the Water In Stock <input type="button" value="Remove"/>	£45.00	1	£45.00

Sub Total £45.00
Total £45.00

VISA MASTERCARD

go!
Go! Community

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7. You will be asked to enter your card details or bank details
8. Once payment has been successfully processed you will see the message as shown below:
 - a. A unique payment record will be created which you can view by the "Payment History" tile
 - b. A payment confirmation email will be generated and sent to you
 - c. A printable PDF receipt will be generated and sent to you
 - d. A PDF version of your membership card will be attached to your confirmation email and your membership pack will be sent out within 5-10 working days of joining

